

## Kingston Police and Kingston Borough Neighbourhood Watch Newsletter June 2019

A summary of Kingston Police and NHW news for the Borough as a whole. Do let us know if there are any other areas you would like future newsletters to cover by emailing [Alison.J.McWhinnie2@met.police.uk](mailto:Alison.J.McWhinnie2@met.police.uk)

### Kingston Borough Cyber Crime Monthly Summary – March 2019

In March there were **86** reports made to Action fraud by residents of Kingston borough. The losses described over these 86 reports total **£813,959**. Meaning an average loss of **£9,464** per report.

Unfortunately a company was defrauded by £450,000 due to **payment fraud**.

The top 3 by **volume** (number of reports) type of fraud is as follows;

False Representation	28 reports	£6,078	lost
Online Shopping & Auctions	18 reports	£11,295	lost
Banking Fraud	8 Reports	£75,722	lost

The top 3 by **amount** reported lost:

Payment Fraud	£455,050	lost	2 reports
Shares Fraud	£212,240	lost	4 reports
Banking Fraud	£75,722	lost	8 reports

#### Shares Fraud

Unfortunately there were some large amounts lost to fraudulent **shares** and **investment frauds**. Share sales & Investment Fraud, are similar in that criminals may impersonate legitimate businesses and cold call victims, to persuade them to invest or purchase shares.

**Remember** a legitimate investment/shares company will **not cold call you**. (They don't need to.)

Always **seek impartial advice** if you are considering an investment and **research** the company. Contact the **Financial Conduct Authority** for more information. – 0800 111 6768, [www.fca.org.uk](http://www.fca.org.uk)

#### Banking Fraud

Victims have been called or texted from fraudsters claiming to be their bank. The Fraudsters claim that the victim's bank account has been compromised. The fraudster then claims they have opened a new safe account and requests that the victim moves money from their account to the new "safe" account.

This “safe” account is controlled by the fraudster and the victim loses their money.

So please remember (and inform others) to;

- Never disclose passwords or other personal information in response to an email, phone call or letter purporting to be from your bank or other financial institution.
- If you are unsure if an email is genuine, contact your bank via other means. – (calling the number on the back of your card)
- **Banks will NEVER ask you to move money from your account in to another.**
- Banks no longer send links in text messages, don't click on any links in text messages you receive purporting to be from your bank.
- Remember many scammers have the ability to spoof authentic numbers to fool you into thinking that they are genuine. (Your mobile phone will display the spoofed number when the fraudster calls you.)

**Payment Fraud** – please see our video for more information;  
<https://www.youtube.com/watch?v=O1tktyF0-Tg>

**All of our videos and electronic leaflets can be found on the following link;**  
[www.met.police.uk/littlemedia](http://www.met.police.uk/littlemedia)

Always report, Scams fraud and cyber crime to Action Fraud,  
either online at [www.actionfraud.police.uk](http://www.actionfraud.police.uk) or by telephone on 0300 123 2040.

**Calls to the 101 police non-emergency number will be free from April 2020**

The Home Office has announced that it will scrap the 15p charge and spend £5m a year to fund the phone service in the UK.

Home Secretary Sajid Javid said the move would benefit "millions of people every year".

Victims' Commissioner in England and Wales Baroness Newlove - who previously criticised the charge - called it a "step in the right direction".

The phone service, which receives around 30m calls annually, connects the public to their local police force or one of their choice.

The 101 number was introduced in December 2011 to free-up calls to 999. It is for reporting non-emergency incidents such as criminal damage, anti-social behaviour or stolen vehicles.

## Hate Crime Conference



# Hate Crime Conference

## 19 June 2019

### 10AM to 3.30PM

# Stop Hate Crime! Why Me?

Venue: Kingston University,  
Penrhyn Road Campus

Chaired by: Prof. John Grieve CBE, QPM  
(Former Deputy Assistant Commissioner)



Speakers include:

- Dr. Neville Lawrence
- Cllr Liz Green (Kingston Council Leader)
- Ian Thomas (Kingston Council CEO)
- Ch. Supt. Sally Benatar (S.W. BCU Commander)
- Dr. Victor Olisa QPM (Former Ch. Supt. Met Police)
- Mike Ainsworth (Chair, Hate Crime IAG)

Register for the conference online at EventBrite:

<https://bit.ly/30fx77e>



Supported by:



Working together for a safer London

## Focus on Berrylands Safer Neighbourhood Team Results



On Saturday 8th June following up on recent reports from local residents regarding suspicious behaviour in and around Fishponds, Berrylands DWO's (dedicated ward officers) PC Squire, PC Camp and Sgt Alleway were patrolling through the park when they noticed a strong smell of cannabis. A male sitting on a nearby bench was stopped & searched, leading to the discovery of a large snap bag of cannabis. The male was arrested for possession with intent to supply a Class B Substance. A Section 18 search warrant was granted for the male's home address and more cannabis was found along with items/paraphernalia consistent with drug supply. The investigation is ongoing.

This was the teams main "win" for the weekend, however on Friday 7<sup>th</sup> June Berrylands' DWOs made a number of

stop & searches and gave a community resolution for "personal use" possession of cannabis, as well as the removal of a large knife from the Alpha Estate which was found by a recycling bin in a garden on Hobill Walk by PCSO Carby (with thanks to an eagle eyed resident). The team are actively out looking to disrupt and arrest drug dealers and tackle the related issues in our area.

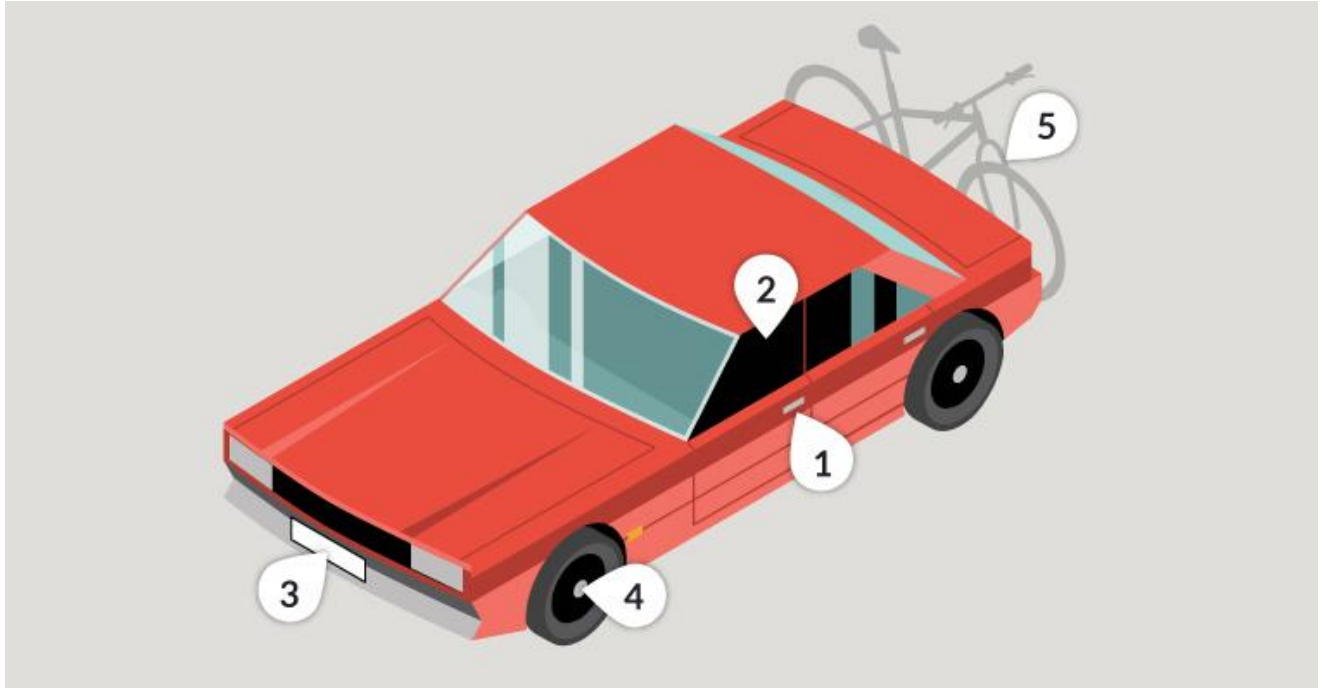
Please continue to contact police with any concerns relating to drug dealing, or any other issues you think we should know about.





## Theft From Motor Vehicles

Unfortunately theft from motor vehicles has been on the rise across the Borough. Having your car broken into and losing your things to thieves can be very distressing. Here are a few simple steps you can take to keep your vehicle, and what's in it, safe.



### 1. Always lock it

Fuelling up or popping back into your house to get something are perfect examples of how easy it is to turn your back for a moment and forget your vehicle is unsecured. So get into the habit of locking your vehicle even if you're only going to be away from it for a moment.

### 2. Close windows and the sun roof to prevent 'fishing'

Leaving windows and the sunroof open invites fishing for items through the gap by hand or with, say, a bent coat hanger, which could also be used to unlock a door for them to get in. Thieves can be ingenious. Don't give them the opportunity.

### 3. Secure your number plates with tamper-resistant screws

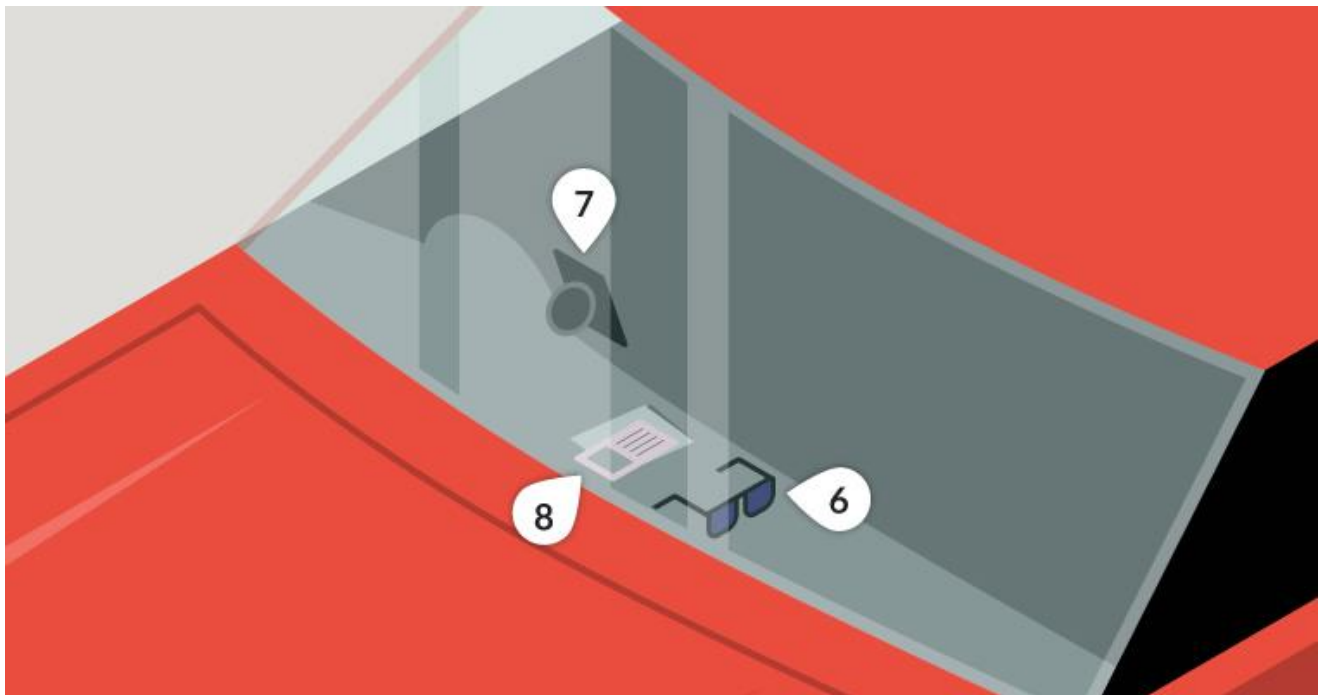
The easiest way to change the identity of a stolen vehicle or avoid speeding tickets and parking tickets is to fit stolen number plates. Using security screws to attach your vehicle's number plates makes it harder for thieves to get your number.

### 4. Fit locking, anti-tamper wheel nuts to secure alloy wheels

Stolen wheels are valuable, either as parts or for their scrap value. Using locking wheel nuts reduces the risk of your vehicle's wheels being stolen.

### **5. Secure anything that's on the outside of your vehicle**

Anything left on roof-racks, tailgate racks, holiday top boxes or in tool chests are easily stolen when the vehicle is parked. The use of cable locks, padlocks and self-locking tools chests, which are secured to the vehicle, makes them more secure, but still, don't leave things in them if you can avoid it. For further information and advice, visit [Sold Secure](#).



### **6. Take it with you or hide it**

Your mobile phone, coins for the car park, sunglasses, packs of medication or other items that can earn quick cash are irresistible to the opportunist thief. Remember, the cost of replacing a window is often much more than that of what's stolen. And it should go without saying that wallets, handbags, purses and credit cards should never be left in an unattended vehicle.

### **7. Hide electrical items and leave no clues**

Leaving sat nav mounts, suction cup marks on windows or cables on view gives it away that you have left a Sat Nav, smartphone or other device in your car. Even if they can't see the Sat Nav or iPad they might still break in to see if it's stored in the car, out of sight.

## 8. Take your documents with you

Having a vehicle's registration and insurance documents could let a thief pretend to be the owner. Which means they could sell it on quite easily. So, never leave any documents in the vehicle.



## 9. Park in well-lit and busier areas

It can take less than 30 seconds to break into a vehicle. Parking in well-lit areas and busy streets increases the chances of a thief being seen, so they'll probably steer clear.

## 10. Choose your car park wisely

If possible, always try to park in well-lit and staffed car parks or those with a Park Mark safer parking award. To find one, simply check out [Park Mark](#).

## Catalytic converter theft

The precious metal in catalytic converters has led to an increase in their theft. To keep yours safe, ask your car dealer if they can give you any advice on locks or guards that are approved by the vehicle manufacturer.

Alternatively, try to make sure your vehicle is parked in a garage overnight, or if you have a commercial vehicle park it in a secure compound. If this isn't possible, park in an area that's

well-lit and overlooked and try to park so that the convertor can't be easily reached by potential thieves. Vehicles that sit high above the road are particularly vulnerable.

You should also register your converter and mark it with a forensic marker, which will make it harder for thieves to dispose of. Visit [securedbydesign.com](http://securedbydesign.com) for more details.

## Doorcam

**SHOP NOW**  
**RESPONSE**  
@ ERA

CLOUD BASED    SMARTPHONE CONTROL    TWO-WAY TALK    REAL-TIME VIDEO

**BE IN...  
EVEN WHEN  
YOU'RE OUT**

**DOORCAM**  
THE SMART WAY TO ANSWER YOUR DOOR

The **DoorCam** smart doorbell means you will never miss a caller at your door, even when you're out. Using HD video with zoom capability and a 180 degree fish eye lens, DoorCam delivers excellent video quality so you can see, hear and talk to the caller through your smartphone, wherever you are.

With adjustable motion detection, video recording and snapshots all managed through an easy to use smartphone app, you can know who is at your door before they even press the button, giving you convenience and security in one.

You can choose to either simply wire to existing doorbell wiring or use with the plug adaptor for use in a standard UK socket. The package includes a plug-in WiFi Chime, so even when you are home, you can hear the doorbell.

**No hassle. Just simple smart security.**



**Look Who is Coming to Town! Save the Date!**

**7pm on 9<sup>th</sup> November 2019**

**All Saints Church, Kingston**



**Delighted to be welcoming the Met. Police Choir back to Kingston  
for their third concert here.**

**You can reserve your place later in the year.**

## Travelling by Train?

Did you know you can discreetly text British Transport Police if something concerns you? Tell them what happened and where by text 61016.

## Contact Details for Safer Neighbourhood Teams

<b>ALEXANDRA</b>	<b>020 8721 2516</b> <a href="mailto:KingstonAlexandra.SNT@Met.police.uk">KingstonAlexandra.SNT@Met.police.uk</a>
<b>BERRYLANDS</b>	<b>020 8721 2002</b> <a href="mailto:Berrylands.SNT@Met.Police.uk">Berrylands.SNT@Met.Police.uk</a>
<b>BEVERLEY</b>	<b>020 8721 2750</b> <a href="mailto:Beverley.SNT@Met.Police.uk">Beverley.SNT@Met.Police.uk</a>
<b>CANBURY</b>	<b>020 8721 5882</b> <a href="mailto:Canbury.SNT@Met.Police.uk">Canbury.SNT@Met.Police.uk</a>
<b>CHESSINGTON NORTH</b>	<b>07342 713970</b> <a href="mailto:Chessington.SNT@Met.Police.uk">Chessington.SNT@Met.Police.uk</a>
<b>CHESSINGTON SOUTH</b>	<b>020 8721 2011</b> <a href="mailto:Chessingtonsouth.snt@met.police.uk">Chessingtonsouth.snt@met.police.uk</a>
<b>COOMBE HILL</b>	<b>020 8721 2804</b> <a href="mailto:Coombe.Hill.SNT@Met.Police.uk">Coombe.Hill.SNT@Met.Police.uk</a>

<b>COOMBE VALE</b>	<b>020 8721 2515</b> <a href="mailto:CoombeVale.SNT@Met.Police.uk">CoombeVale.SNT@Met.Police.uk</a>
<b>GROVE</b>	<b>020 8721 2588</b> <a href="mailto:Grove.SNT@Met.Police.uk">Grove.SNT@Met.Police.uk</a>
<b>NORBITON</b>	<b>020 8721 2000</b> <a href="mailto:Norbiton.SNT@Met.Police.uk">Norbiton.SNT@Met.Police.uk</a>
<b>OLD MALDEN</b>	<b>020 8721 2517</b> <a href="mailto:OldMalden.SNT@Met.Police.uk">OldMalden.SNT@Met.Police.uk</a>
<b>ST JAMES</b>	<b>020 8721 2595</b> <a href="mailto:StJames.SNT@Met.Police.uk">StJames.SNT@Met.Police.uk</a>
<b>ST MARKS</b>	<b>020 8721 2044</b> <a href="mailto:StMarks.SNT@Met.Police.uk">StMarks.SNT@Met.Police.uk</a>
<b>SURBITON HILL</b>	<b>020 8721 2518</b> <a href="mailto:SurbitonHill.SNT@Met.Police.uk">SurbitonHill.SNT@Met.Police.uk</a>
<b>TOLWORTH</b>	<b>020 8721 2045</b> <a href="mailto:tolworth.snt@met.police.uk">tolworth.snt@met.police.uk</a>
<b>TUDOR</b>	<b>020 8721 2580</b> <a href="mailto:Tudor.SNT@Met.Police.uk">Tudor.SNT@Met.Police.uk</a>

## Easyfundraising



Collect **FREE donations**  
every time you shop online



1. Join



2. Shop



3. Raise



Did you know that whenever you buy anything online - from your weekly shop to your annual holiday - you could be raising a free donation for Kingston Borough Neighbourhood Watch? There are nearly 3,000 retailers on board ready to make a donation, including Amazon, John Lewis, Aviva, thetrainline and Sainsbury's – it doesn't cost you a penny extra!

It's really simple, all you have to do is:

### 1. Join.

Head to <http://www.easyfundraising.org.uk/causes/kingstonboroughneighbourhoodwatch/> and sign up for free.

### 2. Shop.

Every time you shop online, go to easyfundraising first, pick the retailer you want and start shopping.

### 3. Raise.

After you've checked out, that retailer will make a donation to your good cause for no extra cost whatsoever!

## Co Op Home Insurance Discount

### Neighbourhood Watch 10% discount offer

All new Co-op Insurance customers who are active members of a Neighbourhood Watch Scheme and purchase a home insurance policy directly from Co-op Insurance over the phone will receive a 10% discount for the first year of their policy. In order to claim this offer you will need to telephone their customer contact centre for a quote. An active member of a valid Neighbourhood Watch Scheme is someone who is designated as such by Neighbourhood Watch. The terms and conditions of this promotion do not alter or vary the terms and conditions of any Co-op Insurance home policy which may be purchased. The Co-op reserve the right to decline any application for any insurance policy in their absolute discretion and they are not obliged to disclose any reason for rejection. Please visit [www.ourwatch.org.uk/exclusions-and-limitations/](http://www.ourwatch.org.uk/exclusions-and-limitations/) for Exclusions and Limitations for this offer. A new customer is someone who has not had an Insurance policy of the same type with Co-op Insurance in the last 12 months. Home insurance lines are open from 8am- 8pm weekdays, 8am-5pm Saturdays and 9am-4pm Sundays. Applicants for insurance are subject to normal underwriting criteria.

**Call the Co-op on 0800 781 1390 and quote code NHW10**

## Social Media

Kingston Police, Neighbourhood Watch and Business Watch are all on social media. We would love you to follow us:



@mpskingston

@KingstonNHW

@KBBusinessWatch



/mpskingston

/KingstonNHW

/KingstonBoroughBusinessWatch